

## Infor ION



Get your applications to work together and you'll optimise your business and improve your customer service.

## SUNSYSTEMS

### ABOUT SAPPHIRE

Sapphire Systems plc is an Infor Global Partner – No.1 for SunSystems worldwide, an SAP Gold Partner – No. 1 for SAP Business One in EMEA, and the Premier Partner for Professional Advantage. Over the past 20 years, Sapphire has built a team of technical and services personnel who have led some 2,500 system implementations - from single-user systems to large, multi-national finance and ERP applications.

With offices in London, Birmingham, Manchester and Edinburgh in the UK, New York, Los Angeles & Houston – USA, as well as Mumbai – India, the group today provides solutions, services and support to over 700 companies worldwide.

### Simply work together

Are you spending too much valuable time – time that you really should be spending growing your business - on just trying to get your systems to work together?

Let's face it: If your applications aren't connected, you're working in an isolated environment. An environment that doesn't give you the information or tools you need to deliver superior customer service to ultimately grow your business.

Sapphire Systems plc provides Infor ION to help you change all that. We can help you change all that with Infor ION. You'll be able to unite all your applications so they push the right information to the right person at the right time. And your business processes will be as well choreographed as a ballet—so you'll be able to monitor and manage proactively.

With all your applications working in unison, you'll be able to focus on analysing and improving your business. So you can make better decisions, faster.

### The Infor ION difference

In order for your employees to work together, your systems have to work together. With Infor ION, you can easily integrate and manage your data, no matter where the data resides and no matter what application created it. You get the type of advanced interoperability and management tools that used to be available only for the biggest corporations. Sapphire Systems has 20 years experience serving companies like yours.

With Infor ION, your systems and your people can simply work together. And you get all that from a company that's worked in your industry, understands your challenges, and will partner with you to make it right.

### Get down to business

You need to connect all your applications, proactively manage your business process while you listen for exceptions, and analyse and improve your business. You can get it all done with Infor ION.

**Connect it all** - Connect all your applications (Infor, other vendors, and third-party) and connect to the Cloud. Infor ION is a *unifying fabric*—a simple way for a business person like you to integrate and manage your applications.

**Manage your process while you listen for exceptions** - Automatically alert your users based on key issues, so they can respond immediately. You'll be able to proactively monitor and manage your workflow status and document traffic, identify workflow exceptions, monitor key performance indicators, and gain visibility into your overall business network efficiency.

**Analyse and improve your business** - Give everyone the same solid data in the right application. Quickly turn this information into exceptional reporting about your functional area of the business using information you can trust and learn from.



#### Need more information?



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## Get the results you want

With Infor ION, you get the unifying fabric you need to:

**Connect** - all your core applications and third-party solutions. Simply, flexibly, seamlessly.

**Manage** - your process and let the exceptions find you automatically. Know about problems faster than ever before.

**Analyse** - data you can trust and learn from. Once you know where the problem is, you can fix it and improve your business.

It's what you don't know that can scare you—knowing makes all the difference. You'll get the information you need, when you need it, to see what's happening with your process, how to fix it, and how to use it to grow your business with Infor ION.

**For more information on Infor ION call our Product Advisory Team on +44 (0)20 7648 2000.**

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