

FOR IMMEDIATE RELEASE

Sapphire named global leading partner for Infor FMS SunSystems

Infor recognises Sapphire as number one for Infor FMS SunSystems for eighth consecutive year

London – 11 October 2010. Sapphire is pleased to announce that it has been awarded the Infor FMS SunSystems Partner of the Year accolade for the eighth year in a row.

Ian Caswell, Sapphire's Managing Director, accepted the award at Infor's Channel Partner Conference in Annecy, France.

The event brings together Infor's EMEA Channel Partner community for its annual exclusive conference designed to recognize, reward and celebrate Infor's ever growing partner community. Presentations were delivered by senior Infor executives in relation to Infor's company performance, technology strategy, competitive landscape, future plans, plus some special guests discussing, for example, Infor's recent relationship with Microsoft.

Robert Gordon, RVP EMEA Channel Financials at Infor, said "We at Infor are delighted with Sapphire's commendable achievement in the Infor FMS SunSystems arena. Infor recognizes that Sapphire maintains this position year on year due to the high level of service and support offered, for all their customers, irrespective of where they are in the world. Ian Caswell has been a welcome addition to Infor's Channel Advisory Council and the insight he has given into the requirements of our customers has been invaluable. Sapphire is a key channel partner for Infor, particularly in the EMEA region."

Robert went on to add "At Sapphire's Infor FMS SunSystems Customer User Day last month it was clear to see the emphasis Sapphire has on putting customers first and providing them with a first rate service. Everyone I spoke to had good things to say about Sapphire and the content of the day, with the Sapphire Support Desk and the knowledge of the consultancy team receiving several well-deserved mentions."

"It is great news for everyone at Sapphire that we have maintained our position as the number one partner for SunSystems" concluded Ian Caswell, Managing Director of Sapphire Systems. "More importantly, it is good news for our customers as it means they continue to benefit from our strong working relationship with Infor; for example, at the request of our customers we put to Infor the suggestion of a web based version of SunSystems and this is now in development, with an overview covered at our recent User Day event."

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Ian Caswell accepts Sapphire's Infor FMS Partner of the Year 2010 Award from Robert Gordon



About Sapphire Systems plc

Sapphire is the global leading Infor FMS SunSystems partner and an SAP Gold partner – number one for SAP Business One in EMEA. Since 1986, Sapphire has offered customers wide-ranging practical expertise in selecting and implementing advanced financial accounting and business management solutions and today provides software, services and support for over 650 customers worldwide from their offices in the UK, USA & Asia. Sapphire is a founder member of the British Application Software Developers Association and was one of the first signatories of the BASDA Green Charter.

www.sapphiresystems.com

www.sapphiresystems.com/uk/sunsystems/

About Infor

Infor acquires and develops functionally rich software backed by thousands of domain experts and then makes it better through continuous innovation, faster implementations, global enablement, and flexible buying options. In a few short years, Infor has become one of the largest providers of business software in the world.

www.infor.com

About Infor FMS SunSystems – version 5

Infor FMS SunSystems v5 is a richly featured global financial management solution. Its unique single-ledger design, with strong multi-currency and analysis capabilities, provides an ideal basis for financial reporting, and is complemented by integrated business process functionality for purchasing, sales, and inventory management. Available in a range of languages and configurable to meet varying accounting requirements, Infor FMS SunSystems v5 provides a common accounting solution that can be deployed globally to meet local requirements at the lowest total cost of ownership.

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